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## INSURANCE LETTER

Dear Patient,

Thank you for choosing our practice for your medical needs. We value our relationship with you.

Unfortunately, because of your insurer's payment policy, in some cases we may have to complete your wellness care (physical) and your illness care in two separate visits. If you have a health problem you want to discuss with your doctor during your well visit, the doctor may decide to treat that problem and ask you to schedule another appointment for your well visit.

To eliminate the issue we request that when you schedule your appointment, request to schedule the problem-oriented visit first and the physical for a later date.

We realize the inconvenience this may cause and regret that your insurer's payment policy has led us to make this business decision. Your understanding of this situation is appreciated.

Sincerely,

AALFA Family Clinic Staff